

NewsNotes

CCOC December 2009

When are those new laundry machines coming?

In the summer and fall of 2008, CCOC's Maintenance Department started investigating replacing washers and dryers in our laundry rooms. Because we have so many machines and wanted to examine new options for energy efficiency and smart card systems, we needed to gather a lot of information.

We were starting to pull a replacement plan together when the federal and provincial governments launched major funding programs for social housing renovations. The laundry project was put aside as we focused on meeting the application deadlines for this funding. We will be receiving roughly \$1.5 million for projects ranging from rebuilding porches to major recladding and roofing work, all of which will be undertaken over the next year.

Now we're ready to pick up the laundry project from where we left off, with the same goals.

In 2010, we plan to:

- update laundry room ventilation,
- do a "deep cleaning" of laundry rooms as needed,
- patch and paint where needed,
- replace all washers and dryers with new, energy efficient machines.

During the laundry survey in 2008, tenants raised some questions and concerns about the new system. Here are some answers:

Smart card loaders: Tenants without bank cards don't want to have to travel to the office to load their smart cards. We are still investigating options but will take this into account. We haven't yet decided whether to switch to smart cards.

Cost increase: Right now, we don't think the price will increase after we install the new machines.

Hot & cold water: the new front loading washers can use hot or cold water. Tenants will be able to select either option, although hot water wash will cost a bit more.

Thank you to everyone for your patience and understanding. Here's to new machines in 2010!

Inside...

'tis the season to give and receive, season's greetings, CCOC office closures during the holidays, bring seasonal cheer to your building, Operation Rednose

613-234-4065

Maintenance ext. 707

Rental ext. 224/245

Finance ext. 230

Communications ext. 240

"NewsNotes" is written & published by CCOC's Membership & Communications Department. Your comments, submissions & suggestions are welcome.

Call Meg McCallum at ext. 240 (meg.mccallum@cchohousing.org) or Karen Batsch at ext. 241 (karen.batsch@cchohousing.org)

www.cchohousing.org

Please recycle this newsletter!



Seasonal Services

for those who can give & for those who need.

For those who can give: donations of time, money, food, warm winter clothing are needed. If you can help, contact the centre of your choice for more information. They would be very happy to hear from you! For those who may also need services: here is a list of what is available. It is a good idea to call to get all of the necessary information.



Free Holiday Dinners



Capital City Mission 613- 241-2407
153 Chapel Street
Wednesday, December 2, 11 am to 1 pm
No ticket necessary.

Centre 454 613- 235-4351
276 Murray Street
Thursday, December 10, 10 am to 3 pm
Tickets - free at centre

St. Lukes Lunch Club 613-238-4193
760 Somerset St. W.
Thursday, December 10, noon
Tickets \$1 - available at the Lunch Club until Dec. 4

Salvation Army 613-241-1573
171 George Street
Saturday, December 12, 11 am to 6 pm
Tickets - free at 171 George St.

Minwaashin Lodge
613-741-5590, ext. 234
424 Catherine Street, 2nd flr
Saturday, December 19, 11 am to 3 pm
No ticket necessary - for aboriginal children & their families.

The Mission 613-234-1144
35 Waller Street
Sunday, December 20, 11:30 am to 5:00 pm
No ticket necessary.

• **The Knight Enterprises 613-730-1728**
• **Jack Purcell Community Centre - 320 Jack Purcell Lane**
• Thursday, December 24, 3:30 - 6:30 pm
• No ticket necessary.

• **Newport Restaurant 613-722-9322**
• **334 Richmond Street**
• Friday, December 25, 10 am to 6 pm
• No ticket necessary.

• **Carleton Tavern 613-728-7582**
• **223 Armstrong Street**
• Friday, December 25, 11 am to 3 pm
• No ticket necessary.

• **Irish Village Heart and Crown 613-562-0674**
• **67 Clarence Street**
• Friday, December 25, 11 am to 5 pm
• No ticket necessary.

• **St. George & Knox Church 613-235-1636**
• **Corner of Elgin and Lisgar**
• Friday, December 25, noon, 1:30 pm, 5:00 pm
• No ticket necessary.

• **Shepherds of Good Hope 613-789-8210**
• **233 Murray Street**
• Wednesday, January 13, noon
• No ticket necessary.

The Snowsuit Fund • 613-746-5143 • New Snowsuits \$10 • Used Snowsuits Free

This service is for people on social assistance and working people who qualify for child tax benefits or GST rebates.

Address: 225 Donald St., Unit 134 (enter through the red door at the back of the building)

Hours: 9 am to 4 pm, Tuesday to Saturday

The centre distributes new (\$10) & nearly new snowsuits (free) for children newborn to 14 yrs. They also have some used coats, mitts and scarves for youth and adults.

What you need to bring to get a snowsuit: your child's birth certificate and a piece of identification with your current address **and**

Families who receive social assistance also need to bring their social assistance drug card or child tax benefit papers.

Low income earners also need to bring an income tax statement showing the total child tax benefit received in 2008, listing the joint family income and number of eligible children.

To Make a Donation:

The Snowsuit Fund gratefully accepts donations of cash and knitted articles as well as gently used winter outerwear, hats, mitts and boots of all sizes. The following businesses also collect donations on their behalf: any Bank of Montreal (cash), Canadian Tire (snowsuits & cash), and Browns Cleaners (snowsuits & cash).



Congratulations to CCOC's 30 year volunteers!

At the Ontario Non-Profit Housing Association conference that took place in Toronto from November 13 - 15, three of CCOC's tenant volunteers were recognized with Tenant Achievement Awards for their long and fruitful service. Alison Kar, Rod Manchee and Patrick Savoie have each participated as volunteers with CCOC for over 30 years!

"CCOC's Mission says we're a tenant and member directed organization" says Ray Sullivan, CCOC's Executive Coordinator, "and these three incredible volunteers are a testament to the commitment of those tenants and members. Through their decades of invaluable work in key volunteer positions, they have shaped CCOC into the kind of organization that tenants and members are proud to support. And their long memories keep us focused on what's important. We're very grateful."

The awards were presented at a banquet luncheon in front of hundreds of housing organization staff, tenants and volunteers from across the province. Congratulations!

Holiday Office Closing

The CCOC Office will close at noon on Thursday, December 24. It will remain closed until 9 am on Tuesday, December 29. The office will also be closed all day Friday, January 1.



Fermeture du Bureau

Le bureau de la CCOC fermera à midi le jeudi 24 décembre. Il restera fermé jusqu'à 9h mardi le 29 décembre. Le bureau sera fermé le vendredi 1 janvier.

Celebrate the Holiday Season in Your Building



Organize a seasonal tenant gathering or decorate the lobby and other common areas in your building. CCOC has decorations and a Santa Suit you can borrow. We may even be able to help fund your building's holiday activities.

For more information, to reserve decorations or to discuss ideas, call **Karen** at 613-234-4065 extension 241.



How about those green bins?

The City's organic waste collection service starts in January, and green bins are being delivered to homes across Ottawa. The first phase of the service will include single family dwellings, townhouses and small apartment buildings with less than 6 units with curbside collection. In the summer of 2010, more properties will be added to the list, including small properties with commercial garbage pick up. Just over 300 units (out of CCOC's total stock of 1,314 units) will be included in the program by the end of Phase 2.



That means that tenants at CCOC's small properties will be able to compost their food scraps including fruits, vegetables, meat, bones, breads, sauces, etc; vacuum cleaner bags and floor sweepings; pet fur and litter; soiled paper, boxboard and cardboard. No plastic is allowed - not even compostable plastic bags, so make sure to use paper bags or to wrap your organic waste in newspapers.

The City plans to expand the organic program to multi-residential buildings sometime in 2011, although this will need Council approval, and there are several logistical details to be worked out. For now, those of you who live at 415 Gilmour, 110 Nelson, 455 Lisgar and 20 Robinson can continue to participate in CCOC's pilot composting program, which uses backyard composters that accept only fruit and vegetable scraps, coffee and tea grinds, bread (with no sauces) and plant material. Again, no plastic is allowed, so make sure to use paper bags or to wrap your scraps in newspapers.



For more information on the City's green bin program visit www.greenbinottawa.ca

For more information on CCOC's composting program, contact Meg at 613-234-4065, ext. 240 or meg.mccallum@ccochoosing.org



Operation Rednose

819 - 771 - 2886

Please don't drink and drive this holiday season. Call Operation Rednose. Volunteers will drive you home in your car. Volunteers are available from 8 pm to 3 am

Friday December 4 to Saturday December 5;

Wednesday December 9 to Saturday December 12;

Wednesday December 16 to Saturday December 19

Saturday December 26 to Thursday December 31.



This service is free but donations are gratefully accepted! Volunteers are always needed and welcomed.

CCOC Committee Meeting Schedule

STANDING COMMITTEES	DECEMBER	JANUARY	TIME (PM)
Membership & Communications	December 2*	January 6	7:00
Development Committee	December 8	January 12	7:00
Finance Committee	December 9	January 14	7:00
Property Management Committee	December 17	January 21	7:00
Rental Committee	December 15*	January 19	7:00
Board of Directors	December 16	January 27	7:30

*Special meeting - Call the office for more information.



Where: Board Room at 415 Gilmour Street (ring 808). Call 234-4065, ext. 0 to confirm.

Note: CCOC will pay taxi fare and family care for committee members attending meetings.